

## The Importance of Digital Equity in Healthcare

Wednesday, May 22, 2024

## ·Today's Agenda

- 1. Background information: what is digital equity?
- 2. Current state of digital equity
- 3. The relationship between digital equity and health
- 4. The Digital Equity Act

### Speakers:

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## About Office of Broadband Development (OBD)

- Established by state legislature in 2013
- Executive Director: Bree Maki
- 1 deputy director; 1 program lead; 1 accounting lead; 7 grant administrators; 1 community engagement coordinator; 1 GIS specialist; 1 office manager
- Programs:
  - Border-to-Border Broadband Development Grant Program
  - Low-Density Broadband Development Grant Program
  - Line Extension Program
  - IIJA: BEAD and DEA

These are specific to Minnesota. Eligible applicants are internet service providers.



# **Digital Equity**

the **condition** in which all individuals and communities have the information technology capacity needed for full participation in our society, democracy, and economy

opportunities and options

SOURCE: National Digital Inclusion Alliance

## Components of Digital Inclusion

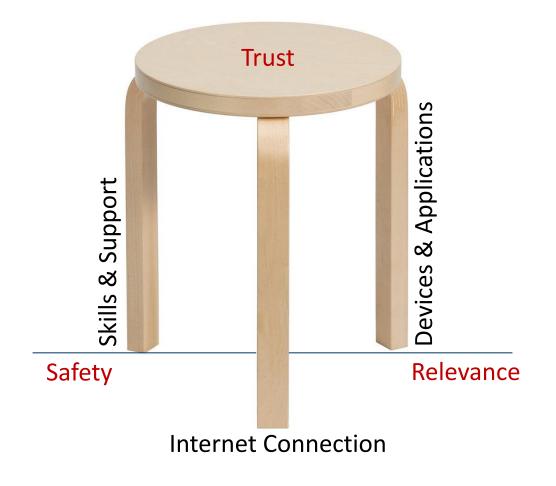
Who is using this stool? Why are they using this stool? Why aren't they using this stool? Is one stool enough? Would they benefit from a seatback? Do they want armrests? What is this stool standing on? What is the stool made of? Who built the stool? Is this stool sturdy?





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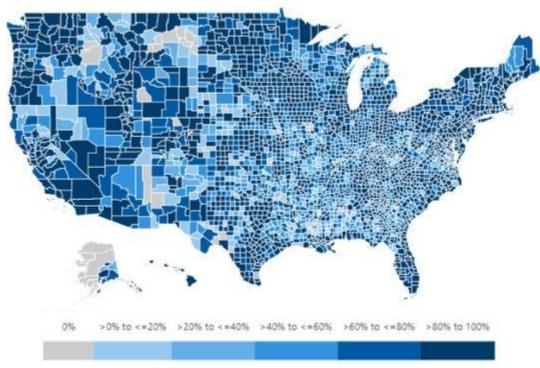
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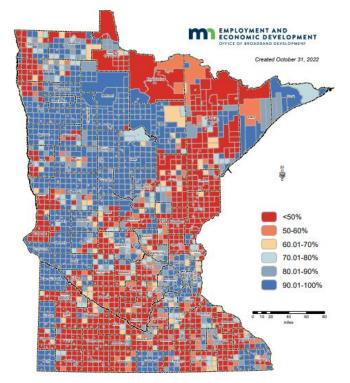
## Current State of Digital Opportunity: Availability

Counties: Fixed service at or above 25/3



SOURCE: Federal Communications Commission.

Townships: Fixed service at or above 25/3

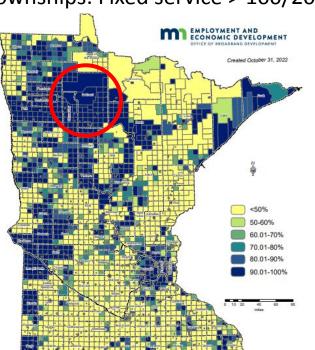


SOURCE: MN Office of Broadband Development.

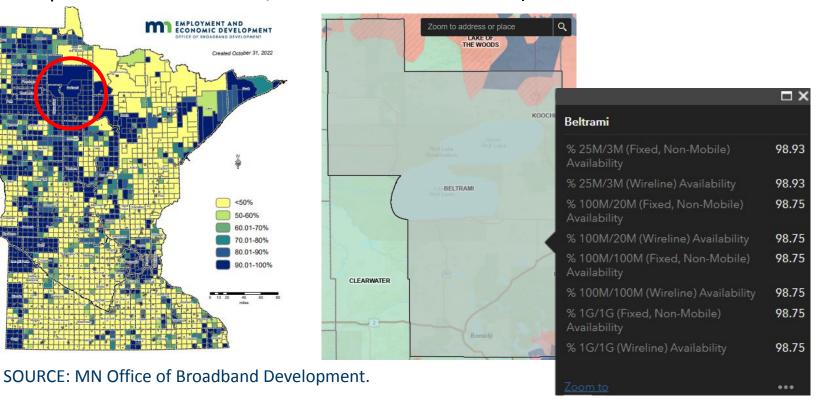


## Maps Tell Us One Part of One Story

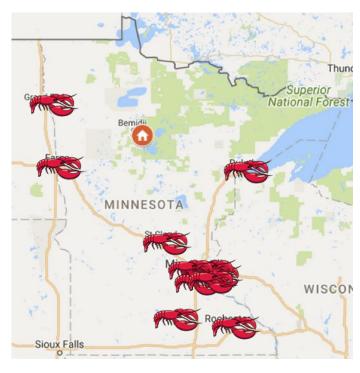
Townships: Fixed service > 100/20



Beltrami County: Fixed service > 100/20

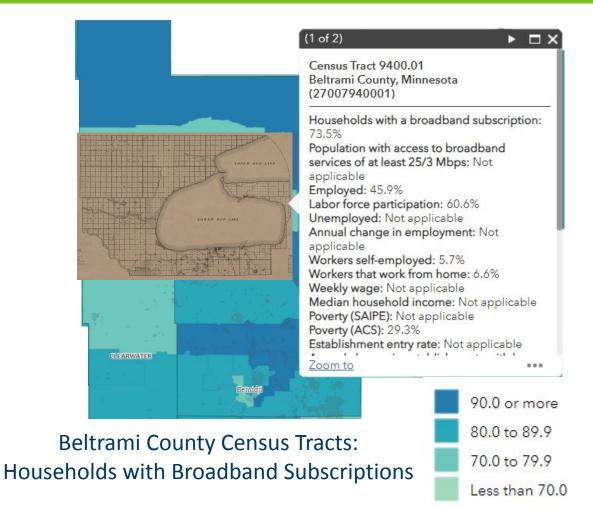


The Red Lobster Ruralness Metric®



SOURCE: Red Lobster.

## Access is Complex







BROADBAND MAP SOURCE: U.S. Census Bureau, ACCESS BROADBAND Dashboard. HISTORICAL MAP SOURCE: University of Minnesota.

## Broadband Subscriptions vs. Mobile Data

Group of People	Broadband	Mobile	
Group of People	Subscription	Data Only	
All MN Households	<mark>83.7%</mark>	<mark>10.9%</mark>	
People Living in Greater MN	<mark>66.8%</mark>	<mark>12.2%</mark>	
Adults Ages 60+	79.6%	11.8%	
People from Minoritized Racial/Ethnic Groups	78.5%	17.4%	
Veterans	81.5%	10.2%	
People with Disabilities	79.0%	10.8%	
People Experiencing Language Barriers	65.3%	21.5%	
People Living Under 150% Poverty	<mark>75.4%</mark>	<mark>19.0%</mark>	



## Computers vs. Smartphones

Group of People		Smartphone
	Desktop	Only
All Minnesotans	<mark>82.1%</mark>	<mark>7.0%</mark>
People Living in Greater MN	<mark>77.6%</mark>	<mark>8.2%</mark>
Adults Ages 60+	77.4%	6.0%
People from Minoritized Racial/Ethnic Groups	78.4%	17.2%
Veterans	81.0%	5.8%
People with Disabilities	69.8%	10.3%
People Experiencing Language Barriers	63.0%	28.6%
People Living Under 150% Poverty	<mark>68.5%</mark>	<mark>19.2%</mark>



## MN Residents: By Birthplace

Birthplace	Internet Subscription	Laptop or Desktop	Smartphone	Smartphone Only
In U.S.	93.3%	87.4%	92.4%	8.8%
Outside U.S.	92.9%	82.6%	95.2%	9.0%
Africa	92.3%	77.1%	96.2%	20.9%
Asia	95.0%	89.4%	96.4%	8.5%
Central/South Am.	90.3%	75.8%	93.9%	20.5%
Europe	93.4%	89.6%	91.7%	6.5%



## MN Residents: By English Language Skills

	Internet Subscription	Laptop or Desktop	Smartphone	Smartphone Only
Speaks English Well	93.2%	87.3%	92.3%	9.0%
Speaks A Little English	88.0%	70.7%	93.0%	24.6%
Speaks No English	87.4%	57.7%	87.4%	30.5%



## The Biggest Barriers

**Availabilit** Affordabilit Sustainability Safety and Support

- Is the infrastructure available?
- Are devices available?
- Is internet service affordable?
- Are devices affordable? Are enough devices affordable?
- Is internet service fast and reliable?
- What happens when something breaks?
- Are multilingual resources available? Are they culturally relevant?
- Are there trusted people to provide tech support?
- Are there trusted people to provide digital skills training?

## Today's Agenda

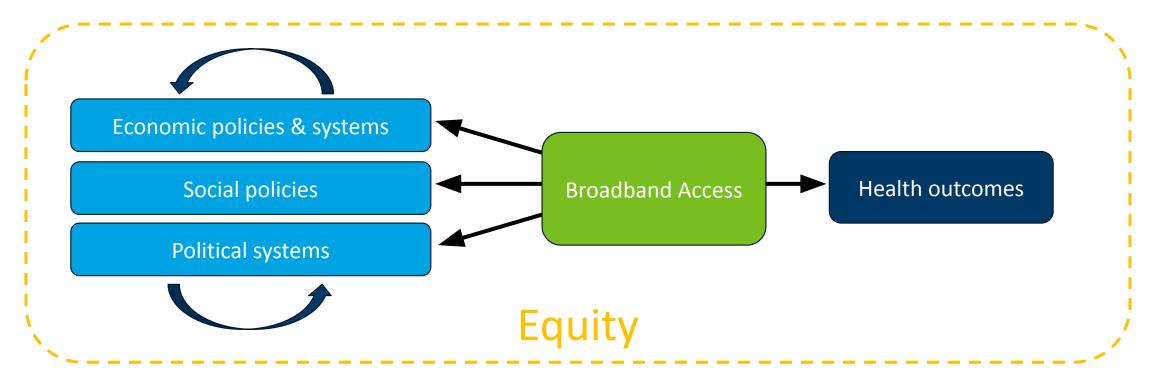
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### Health Determinants & Broadband Access

### Social determinants of health

Influence health outcomes through day-to-day conditions and systems that shape people's lives



SOURCES: CDC'S SOCIAL DETERMINANTS OF HEALTH; Lawrence (2022)



"...Broadband plays a more direct and consequential role—as a <u>social determinant of health</u>, if not as a <u>'super' determinant of health</u>"

 Federal Communications Commission's Connect2HealthFCC Task Force

## Broadband as a "Super" Determinant of Health

### Broadband access serves telehealth as:

- A way to connect providers to their patients
- Reduce the burdens of distance and time

### • Broadband access can improve health outcomes through:

- Addressing gaps in mental health and substance use treatment
- Improving rates of chronic disease
- Making treatment services more accessible



SOURCE: SAMSHA's <u>Digital Access: A Superdeterminant of Health</u>; FCC's <u>Mapping Broadband Health in America</u>; <u>Truong et al., (2022)</u>



## Digital Equity Initiatives in Healthcare

#### **Libraries Health Connect**

Statewide telehealth initiative through Maine Libraries providing technology & training needed for better access to quality healthcare.

### **Wisconsin Health Literacy**

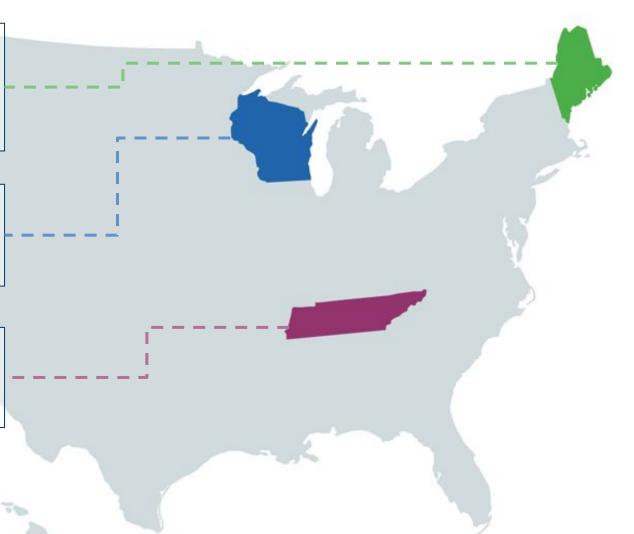
Coalition providing health equity workshops & trainings.

#### **Telehealth for Older Adults**

Program providing training focused on helping seniors develop basic digital skills.

SOURCE: NTIA's Health Equity & Digital Equity





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## Digital Equity Act: The Basics

- Included in Bipartisan Infrastructure Law (November 2021); administered by National Telecommunications and Information Administration (NTIA)
- Provides \$2.75B for digital equity work
- Three funding categories:
  - \$60M in <u>planning grants</u> to states, tribes, and territories (MN = \$881,905.10)
  - \$1.44B in *capacity grants* to states, tribes, and territories (MN = \$12,033,288.01)
  - \$1.25B in <u>competitive grants</u> to regional organizations, anchor institutions, etc.

2023

2024 - 2029

- MN used a
   <u>Planning Grant</u> to develop a statewide Digital Opportunity Plan
- MN uses a

   Capacity Grant
   to implement
   statewide Digital
   Equity Plan
- NTIA administers one <u>Competitive</u> <u>Grant</u> round each year



## Beyond Spring 2024

Contents of this crystal ball are predictive and may be proven false.

Use this insight wisely.



May 28 States submit *Round 1 Capacity Grant* 

application to NTIA

Sept. 2024 States receive *Round 1 Capacity Grant* funds;

NTIA launches <u>round 1 Competitive Grants</u>

Nov. 2024 OBD begins rolling out grants to MN

places/orgs using the Round 1 Capacity Grant

funds

Mid-2025 NTIA awards *Round 2 Capacity Grant* to

states

Mid-2026 NTIA awards *Round 3 Capacity Grant* to

states



### For More Information

### **Minnesotans**

- 1. Check out MN's digital opportunity webpage: <a href="mailto:tiny.cc/OBDinclusion">tiny.cc/OBDinclusion</a>
- 2. Subscribe to OBD's biweekly newsletter: <a href="mailto:tiny.cc/OBDnews">tiny.cc/OBDnews</a>
- 3. Ask: <u>hannah.buckland@state.mn.us</u>

### The Rest of You

- 1. Say hi your state broadband office staff: <a href="mailto:broadbandusa.ntia.gov">broadbandusa.ntia.gov</a>
- 2. Meet your state's federal program officer: <a href="mailto:broadbandusa.ntia.gov">broadbandusa.ntia.gov</a>
- 3. Ask: <a href="mailto:hannah.buckland@state.mn.us">hannah.buckland@state.mn.us</a>

