

Helping Patients and Staff Thrive with Telehealth Technology

St. Luke's, now part of Aspirus Health, Duluth, MN

Cole Rogers, Christine Glover, Kristin Townley



ORGANIZATIONAL OVERVIEW

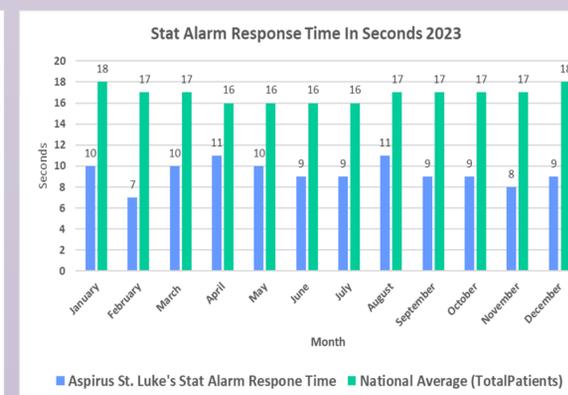
St. Luke's is now part of Aspirus Health. Aspirus is a non-profit, community-directed health system based in Wausau, Wisconsin, serving northeastern Minnesota, northern and central Wisconsin, and the Upper Peninsula of Michigan. The health system operates 18 hospitals and 130 outpatient locations with nearly 14,000 team members, including 1,300 employed physicians and advanced practice clinicians.

PROGRAM SPOTLIGHT

Problem: As the labor market tightens, competition intensifies for skilled healthcare professionals, while costs continue to rise.

Solution: Establish a virtual program that allows for efficient monitoring of multiple patients by a single trained employee through a mobile video and audio connection.

Impact: This initiative has significantly improved patient and staff safety, while also delivering cost savings and operational efficiency for the organization.



CONTACT INFORMATION

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TELEHEALTH SERVICES

Telehealth services vary by location. We currently offer telemedicine services for the following:

- Telehealth video visits
- Preventative care
- Minor health concerns & illnesses
- Chronic care management
- Urgent care concerns
- Cardiology
- Psychiatry (adult & adolescent)
- Pulmonary
- Neurology

VISION

Looking ahead, our focus is on enhancing our software with AI capabilities and upgrading monitoring devices to incorporate two-way video communication. Additionally, we aim to expand the program to include additional mental health services and extend our services to external facilities.

TELEHEALTH EVERYWHERE
 Region's Premier Telehealth Conference
May 21-22 in Bloomington, MN 2024
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