

Leveraging Telehealth To Combat Workforce Shortages

Horizon Health Care Inc., Howard, South Dakota
Scott Weatherill, CIO



ORGANIZATIONAL OVERVIEW

Horizon is a 501c3 Federally Qualified Community Health Center with 24 primary care and 8 dental clinics in South Dakota.

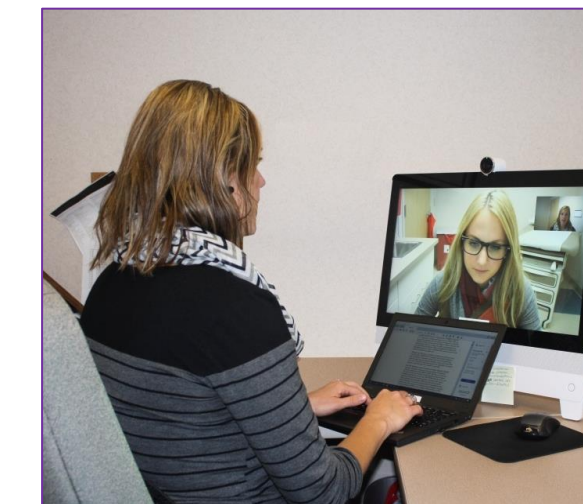
Horizon has leveraged telehealth for nearly two decades. Telehealth has been leveraged to deliver acute & primary care, behavioral health, dental and specialty care services.

PROGRAM SPOTLIGHT – What & Why

In an effort to keep clinic doors open during provider shortages in rural and frontier South Dakota, Horizon has relied heavily on telehealth over the past two years. Recruitment of primary care providers and dentists is an ongoing challenge for Horizon especially in frontier South Dakota communities. This splash session highlights Horizon's efforts in combatting the workforce shortage using telehealth technologies.

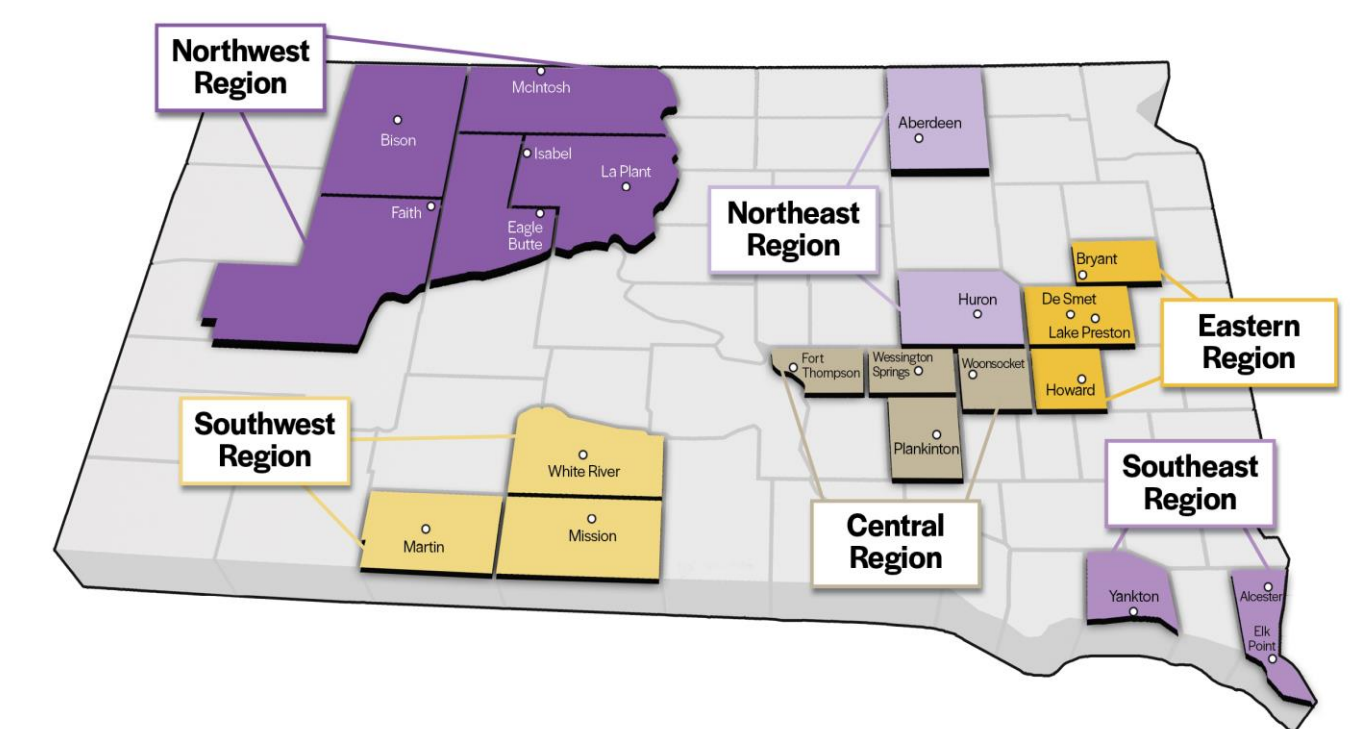
2022 STATS

- 195 acute & primary care visits totaling 4279 hours of virtual coverage
- 184 tele-dentistry visits performed
- 1063 patients offered behavioral health therapy & medication management services.
- 5 American Indian Reservations included in Horizon's telehealth service area.
- 26 specialty care consults
- 457 video language interpretation consults



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TELEHEALTH SERVICES

Internal Primary Care Coverage
Behavioral Health
Teledentistry
"TeleHome" Visits
Specialty Care
Internal Xray Support
Language Interpretation Services

FUTURE PLANS, VISION, INITIATIVES

School-based behavioral health, peer-to-peer provider support, remote patient monitoring, patient education, and chronic care management support.

