



# The Power of Collaboration

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# SSM Health: Facts

- SSM Health is a Catholic, not-for-profit health system with locations in Illinois, Missouri, Oklahoma and Wisconsin.
- We have 40,000 team members and more than 12,800 providers committed to our mission.
- SSM Health has 23 hospitals, more than 300 physician offices and other outpatient and virtual services, 13 post-acute facilities, comprehensive home care and hospice, a pharmacy benefit company, a health insurance company and an accountable care organization.



# SSM Health: Mission, Vision, and Values

## Mission

- Through our exceptional health care services, we reveal the healing presence of God.

## Vision

- Peace, hope and health for every person, family and community, especially those most in need.

## Values

- **Compassion:** We reveal the healing presence of God through compassionate care focused on the fullness of the person.
- **Respect:** We respect life at all stages and promote the dignity and well-being of every person.
- **Excellence:** We provide exceptional care and service through employees and physicians dedicated to our Mission.
- **Stewardship:** We use financial, human and natural resources responsibly and care for the environment.
- **Community:** We cultivate relationships that inspire service and promote justice in our organization and throughout our communities, with special concern for the poor and marginalized.

# Keys to Effective Advocacy—5 P's

- **Policy:** Do you know enough about the policy (legislation or regulation)? If you don't who may be able to provide you that information?
- **People:** Who are the key players in the departments, legislature, or the
- **Process:** What is the process for making comments, such as comments on rules, public hearings, and the timeline?
- **Political Environment:** Even though rules or policy is introduced, is the political environment such that the rule will move forward?
- **Partnerships:** Who are likeminded organizations who share your vision? What role can they play to assist you? Who may be driving any opposition to your approach?

# Interstate Healthcare Collaborative

## Why

As an interstate healthcare provider, we understood the challenges in obtaining multiple state licenses and the impact it would have on our ability to provide outreach and telehealth services.

## What

Because licensure is state-based and each state has their own telehealth rules and regulations, interstate health systems needed to collaborate to advocate for interstate licensure compacts and more uniform telehealth policy.

## How

We began with upper Midwest interstate systems and brought in groups interested in interstate compacts. Through monthly meetings, we have used the coalition to share information and have a shared advocacy message.

# Thank you

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