



TELEHEALTH EVERYWHERE

Region's *Premier* Telehealth Conference

May 21-22 in Bloomington, MN

www.gptrac.org/conference

2024

Telehealth Everywhere 2024 Conference Schedule

(schedule as of March 28, 2024 -- subject to change)

May 20			
Exhibitor and conference set-up			
May 21			
8:00 am	Registration and Exhibitor Hall - Open		Foyer
9:00 am	Welcome & Announcements Jonathan Neufeld, PhD - Program Director, gpTRAC/Univ of Minnesota Molly Brown, PhD - Program Director, Heartland Telehealth Resource Center		Main
9:30 am	Opening Keynote Session – SNF Healthcare Policy & The Impact of Telehealth Clifton Porter II, SVP – American Health Care Association <i>This presentation will inform participants on the current happenings of Washington DC. Mr. Porter will give an update on the current state of the sector and provide an outlook and strategy for 2024. This will also serve as an update on the status of the healthcare industry as we move towards a post-COVID-19 environment.</i>		Ballroom
10:30 am	Telehealth Technology Experience Lab Opens		Wakota
10:30 am	Exhibitors’ Break		Foyer
11:00 am	Splash Session – Regional Innovations in Telehealth <i>This fast-paced plenary session will give telehealth programs from around the region a chance to “make a splash” by providing brief, focused descriptions of their most innovative programs while attendees move from table to table, hearing and engaging with presenters.</i>		Ballroom
12:30 pm	Lunch and Exhibitors		Ballroom
1:30 pm	Breakout Session 1 1 – Remote Patient Monitoring: Experiences from an FQHC Amber Brady, RN, Coal Country Community Health Center <i>(description pending)</i> 2 – Broadband and BEAD – How do these programs support healthcare? Rachel Karvia, Solarity <i>(description pending)</i> 3 – Telebehavioral Health Services Delivered Across the Organization Rachel Fletcher, Iowa Specialty Hospital This session will describe how this Iowa-based health system has been able to bridge the gap for mental health services in rural Iowa, including the use of telehealth services. The discussion will include the different areas the program covers and how they have been able to build/grow their program.		Stone Arch Ballroom 4 Ballroom 5
2:30 pm	<i>Transition to next session</i>		
2:45 pm	Breakout Session 2 1 – The Importance of Patient Engagement: Panel Discussion Jessica Easterday, Gundersen Health & Lindsey McCarthy, Southern Plains Community Mental Health Center Moderator: Jonathan Neufeld, PhD <i>A successful telehealth program must also consider things from their patients’ perspectives. Supporting providers and patients can help to ensure patients are comfortable using technology in the course of their care services. This panel will discuss and share their experiences and their recommendations for improving patient engagement and therefore telehealth utilization.</i> 2 – Delivery of Telehealth-Focused CBT for Pediatrics Medical University of South Carolina, Dakota Children’s Advocacy Center, Sanford Health <i>Telehealth offers an innovative strategy to provide access to behavioral health services. A panel of experts will highlight innovations in tele-behavioral health programs for child traumatic stress. Topics include program development, implementation, outcomes, and lessons learned.</i> 3 – Telebehavioral Health Workflow for FQHCs Name, Compass Health <i>(description pending)</i>		Stone Arch Ballroom 4 Ballroom 5
3:45 pm	Exhibitors’ Break		Foyer
4:15 pm	Plenary Session – Hospital @ Home Kathi Cox, COO Ambulatory & Virtual Channel – Texas Health <i>The Hospital at Home concept has been around for almost 20 years and the innovative model had a rebirth as part of the healthcare industry’s answer to overcrowded hospitals during the pandemic. This session will explore this rebirth as well as how it has been operationalized at one health system in north Texas – the model’s benefits and challenges as well as the future of Hospital at Home and how it can be expanded to be an accepted and even a preferred model of care for patients in the future.</i>		Ballroom
5:15 pm	Exhibitors’ Social		Foyer
6:00 pm	<i>Dinner – On Your Own</i>		
May 22			
7:30 am	Registration and Exhibitors are open		Foyer
8:30 am	Plenary Session - Telehealth Policy Update Lisa Mazur, McDermott Will & Emery <i>Many of the regulatory and policy extensions remaining from the pandemic will end in December of 2024. What do you need to be doing in the upcoming months to prepare for these pending revisions and potential reversals...and what is popping up on the horizon?</i>		Ballroom
9:30 am	<i>Transition Break</i>		
9:40 am	Breakout Session 3 1 – The Importance of the Nurse in Virtual Care (tent) <i>(description pending)</i> 2 – Telehealth Crystal Ball: Technology for the Next 5 Years – Jordan Berg, TTAC <i>Healthcare is in a period of profound change. These changes are driven by technology, staff shortages, the need for outcome and cost improvement, and, to an increasing extent, by consumer demand. This session will provide an overview of six key technologies that will have a significant impact on healthcare delivery over the next 3 to 5 years as identified by our Crystal Ball panel.</i> 3 – Medicaid Patients Acceptance Toward Telebehavioral Health Kristin Dillion, Wilder Health <i>(description pending)</i>		Stone Arch Ballroom 4 Ballroom 5
10:40 am	<i>Transition Break</i>		
10:50 am	Breakout Session 4 1 – Legal and Ethical Considerations for AI in Clinic Applications (tent) <i>(description pending)</i> 2 – Telehealth Access Points: Improving Access and Equity Samuel Kams, Oklahoma Library System <i>(description pending)</i> 3 – Ready! Set! Telehealth! Assessing Clinical Services – Molly Brown, HTRC <i>Explore recommended priority areas and metrics for evaluating telehealth services to drive adoption and growth. Gain strategies to understand ideal service models for clinical needs, technology requirements, regulatory considerations, and patient experience trends.</i>		Stone Arch Ballroom 4 Ballroom 5
11:50 am	Closing Plenary Session – Virtual First and Virtual Mostly: The Future of Care Delivery Christian Milaster, CEO – Ingenium Digital Health <i>Over the last 15+ years, external changes created unprecedented circumstances for virtual care and the Covid-19 health crisis in 2020 forced virtually(!) everyone to start using telehealth. Now we are facing another (r)evolution brought on by AI. The road to "Virtual Mostly" fueled by "Virtual First", however, is not going to be a smooth one. Amidst this exciting potential and a challenging reality, this session will take you on a hope-inspiring journey toward the future of care delivery, providing insights into the required mindset shift and a set of practical tactics to instigate, contribute to, and lead the necessary change in your clinic, hospital, or health system.</i>		Ballroom
12:50 pm	Closing Announcements – Take or Stay Box Lunch		Ballroom